## POWER OF ATTORNEY OR REVOCATION OF POWER OF ATTORNEY WITH A NEW POWER OF ATTORNEY

AND CHANGE OF CORRESPONDENCE ADDRESS

	Application Number/Patent Number	09/866, 878/6,826,745		
	Filing Date/Issued Date	May 30, 2001/November 30, 2004		
	First Named Inventor	John L. Coker		
	Title	System and method for smart scripting call centers and configuration thereof		
	Art Unit	2122		
	Examiner Name	Nguyen BA, Hoang Vu A		
- 1	Attornou Docket	004756 064500116		

I hereby revoke all	previous powers of attorney given in tl	he above-ide	entified application	on.				
A Power of Atto	mey is submitted herewith.							
I hereby appoint Number as my/o identified above and Trademark	lication	51206						
	R  Thereby appoint Practitioner(s) named below as my/our attomey(s) or agent(s) to prosecute the application identified above, and to transact all business in the United States Patent and Trademark Office connected therewith:							
	Practitioner(s) Name		Registration Number					
				Ü				
	any of the above-identified practitioners to exe and establish my/our ownership in the application		3.73(b) on my/ou	ir behalf to certify				
Please recognize or ch	ange the correspondence address for the abo	ve-identified a	pplication to:					
The address :	associated with the above-mentioned Custome	er Number:						
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I am the: Applicant/Inven	tor							
OR .								
Assignee of record of the entire interest. See 37 CFR 3.71.								
Statement under	37 CFR 3.73(b) (Form PTO/SB/96 submitted h	erewith or filed	on					
	SIGNATURE of Applican	or Assignee			- <u>i</u>			
Signature	Brady Mickelsen		Date	11 5	108			
Name		Telephone	650-506-56	00				
Title and Company Vice President and Assistant Secretary, Siebel Systems, Inc.								
NOTE: Signatures of all the signature is required, see b	<ul> <li>inventors or assignees of record of the entire interest relow*.</li> </ul>	or their represen	tative(s) are required.	Submit multiple fo	rms if more than one			
*Total of	forms are submitted.							